GoChart Dispatch Board

CHARTER PAID STATUS INDICATED ON THE SCHEDULING SCREEN

Now that we provide that ability to display the Chartering Party Name on the Scheduling and Dispatch Screen using the stretchy screen features introduced in version 12, we have colorized that column to indicate charter paid status.

RED No Money has been received and the charter is **Not for a Billed Customer**.

BLUE Indicates that a deposit has been received on a Customer that is **Not Billed**.

ORANGE Indicates that charter is for a **Billed Customer** but not paid in full. Billed Customers are this color even if no money has been received on the charter.

BLACK Indicates that the charter is paid in full, for **Billed and Non-Billed Customers**

DIFFERENT START AND RELEASE TIMES FOR BUSES ON MULTI-BUS MOVES

You can change the time on the scheduling screen by double clicking and using the time dialog box. If there is more than one vehicle on the move you will be asked if you want to use this time for all vehicles on the move. If you say no it changes the time only for that vehicle.

VIEW / EDIT NOTES ON THE SCHEDULING SCREEN

When you right click on a charter in the dispatch screen and select view edit notes this screen has been expanded with the addition on a bus note that is associated with that specific vehicle in a multi bus move. If there is a bus note the off duty time for that line on the dispatch screen turns color. If there is a note that applies to all the vehicles in the move it can be put in the off duty note and when there is an off-duty note the return date and time for all vehicles in the move turn color. The purpose of these colors and notes is to make the charters that did not go exactly as planned to stand out for post departure reconciliation. There is an exception report an exception report under sales reports that documents charters with these notes on them. For post departure review and reconciliation.

NEW COLOR CODED ALERT FLAGS ON THE DISPATCH BOARD

Can mark charter one through five.

Colors are: Red (**One**), Green (**Two**), Blue (**Three**), Orange (**Four**), Pink (**Five**)

This item is set by a right-click on a move in the dispatch board and then selecting **Mark Charter**.

When changes are made to a charter that have a driver or vehicle assigned, the bus type turns red. Dispatcher can clear the change warning by right clicking on the move and selecting confirm schedule. This includes changes made to times, notes, itinerary, etc.

If a spot time is changed, the report time is NOT automatically adjusted. Either the salesperson or dispatcher needs to do that.

RESIZING THE SCHEDULE/DISPATCH BOARD

1. Open the dispatch board and left click at the bottom in the charter rows

2. Hold the control key and press the letter D (This will resize the screen)

3. Make the screen as big as you like and adjust the column widths

4. Click on the OK button at the bottom left.

When you reopen the dispatch board it should be sized the way you left it with off duty date and time visible.